

**APPLICATION FOR CERTIFICATE TO BECOME A  
TELECOMMUNICATIONS CARRIER**

**ECI COMMUNICATIONS, INC., DBA ITS NETWORK SERVICES**

**EXHIBIT A**

**STAFF CONTACTS**

- a) issues related to processing this application

Todd H. Lowe, President  
Visiology, Inc.  
16061 Carmel Bay Drive, Northport, Alabama 35475  
(205) 330-1701 (205) 330-1705 toddlowe@visiology.com

- b) consumer issues

Jack Burk, Director of Operations  
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Fresno, CA 93720  
(559) 447-2100 (559) 447-2121 email jburk@ITSONLine.net

- c) customer complaint resolution

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- d) technical and service quality issues

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- e) "tariff" and pricing issues

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- f) 9-1-1 issues

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- g) security/law enforcement

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